

Retain™ Unified Archiving



Retain provides multi-platform unified message archiving of all email, social media, IM, web searches, and mobile communication data for case assessment, search, and eDiscovery and can be deployed on-prem or in the cloud.

The Retain archive is accessible by end users and administrators directly through Retain's Web Access Archive Viewer. This enables your organization to quickly access, search, and audit archived communication data. Easily place litigation holds, print, forward, save, redact, and export your message data. Retain reduces cost, mitigates risk, and manages complexity on prem or in the cloud. Choose Retain and experience a better approach to archiving!



Environment Options

Multi-Platform Unified Archiving – All messaging data, including email, social media and mobile is archived into one unified data archive. This gives you the ability to search, publish and perform eDiscovery from one central location.

Mixed-Environment Unified Archiving – Retain provides simultaneous support of a mixed messaging platform environment. View your Exchange, Office 365, Gmail, GroupWise, Social Media, and Mobile data.

Policy-Based Unified Archiving – Retain provides fully configurable policies that allow you to define the email, mobile and social media messaging data you want to archive. These policies allow you to define what is archived based on mailbox type, message source, item type, message status, the age of the message, and attachments. You can also filter by folder and attachment type. In addition, Retain has the ability to implement retention policies for all your archived data.

Platform Migration – Easily migrate email systems. Simply archive all of your current messaging data to Retain, implement the new messaging system (such as Office 365), and then connect Retain to your new system. There is no need to worry about lost messaging data or files. Also, if you ever decide to move back to your legacy system, Retain allows you to do so easily and seamlessly.

Social Media Monitoring & Archiving – Retain Social™ provides real-time monitoring, alerting, and archiving of Social Media, Instant Messaging, and web search to organizations that need to maintain compliance and enforce policies within their organization. This includes all posts, messages and searches of Facebook, Twitter, LinkedIn, and Yammer.

Instant Message Monitoring & Archiving – Retain Social provides real-time monitoring, alerting, and archiving of instant message communication for Lync, Google Talk/Chat, AOL IM (AIM), and Yahoo! Messenger.

Web Search Monitoring & Archiving - Retain Social provides real-time monitoring, alerting, and archiving of web search entries on Google, Bing, Yahoo!, Wikipedia and YouTube.

Website/URL Filtering & Blocking - Retain Social provides real-time monitoring, alerting, and blocking of internet traffic to further protect your organization's network.

Mobile Communication Management – Retain Mobile delivers secure, encrypted messaging and archiving for iOS, Android and BlackBerry devices. This solution is for organizations that utilize personal employee and corporate devices to generate and consume business data, while meeting regulatory and compliance requirements.

Retain archives all encrypted SMS/Text messages and dedicated business phone number data for iOS and Android. Additionally, Retain archives SMS/MMS and phone call logs for Android and BBM, PIN, SMS/MMS and phone call logs for BlackBerry devices. This means there is no need to tether or sync the device and archiving is done in real time. Retain is the only enterprise-ready archiving solution for iOS, Android and BlackBerry devices.

On-Premise or Cloud Unified Archive – Choose how your data is stored. Archived data can be stored on-prem behind your organizational firewall—or in the GWAVA® cloud.

Worry-Free Deployment – Whether you choose an on-prem or GWAVA cloud solution, GWAVA will walk you through the entire implementation process from beginning to end.

Single Sign-On – Retain provides single sign-on for users to access their archives whether using Outlook, Web Access, or GroupWise.

eDiscovery Management

eDiscovery Regulatory Search – Administrators, records management, and other authorized users, can perform eDiscovery, and can complete regulatory tasks such as place litigation holds, print, forward, save, redact, and export with the built-in tools.

Compliance & Control – GroupWise, Gmail, Exchange, and Office 365 lack critical capabilities that can put your organization at risk for data loss and compliance violations. Therefore, the standard archiving functionality of these systems is not enough for the enterprise. Retain solves this problem by disabling auto-purge, by supporting SmartPurge, by allowing for archive policy control and by prohibiting message alteration or deletion. These features help ensure your data archive is complete and compliant.

Web Access Archive Viewer – Only Retain offers an easy-to-use browser-based interface and powerful search tools, in addition to the traditional search tool that lets you quickly locate the complete message thread you need to preview or export.

Open Records Search – Be ready for any open records requests for email, mobile, and social media messages.

Intelligent Threading – Messages are easily searched and viewed in their original context.

Complete Export Functionality – Export the data easily into either PST, PDF or stand-alone archive viewer formats. The exported file is fully indexed, searchable, and includes a table of contents for quick browsing.

Redaction Control – Exported data can be redacted, ensuring that personal information, or other redacted items do not become part of the open records request.

Litigation Hold – To protect email that may potentially be involved in future litigation, Retain can flag an archived item to protect it from deletion or actions until the hold is removed.

Audit Trail – Retain creates a searchable audit trail of all administrators and users who have permission to search the archive, enabling you to have a record of all activity.

Smart Tagging – Administrators and end users can create custom tags for messages within the archive. These tags are searchable for easier eDiscovery.

Confidential Tagging – Auditors, administrators and other authorized users can mark archived messages as confidential. These marked messages can only be viewed or searched by users with granted rights.

Rule-based Tagging – Messages can be marked as confidential or tagged while being archived. These messages are automatically tagged while being archived according to set criteria, including regular expressions.

Configurable Permissions – Use the Access Control list to grant users, administrators, or others access to the features and functionality of the Retain system, based on the roles you set.

End-User Mailbox Management – Easily search and restore data with the Retain Web Access Archive Viewer. Give end users the ability to search, forward, print, restore, access, and view messages in their original context without administrator support.

Fast & Easy Retrieval – Retain contains a built-in Lucene® indexing engine or the Retain High Performance Indexing Engine (for larger deployments).

Storage Impact & Reporting

Secure Storage – Retain archives messaging data with multiple layers of security whether deployed on-premise or in the cloud. Retain supports multiple databases, including MS SQL, MySQL, Postgres and Oracle. In addition to secure storage, with messages being archived using AES encryption, EMC Centera, and NetApp Snaplock storage is supported. Also, optional Windows server or Linux server encrypted partitions can be used. And, when deployed in the cloud, the GWAVA Cloud features redundant and secure data centers, keeping your data safe and secure.

Single-Instance Storage – Retain archives only one copy of a message and attachment. This is critical functionality as Exchange 2010, 2013, and Office 365 do not support single instance storage thus driving up your storage costs exponentially.

Ongoing Storage Support & Upgrades – Worry-free with 24x7 support, ongoing upgrades, and maintenance.

Improved System Performance – Retain ensures optimal performance of the messaging system by securely archiving messaging data. This keeps storage on the messaging server to a minimum.

System Statistics & Reporting – Ensure optimum system performance. Reports can be viewed within within a dashboard, emailed periodically or generated and saved in multiple formats including CSV, Excel, HTML, and PDF.